

Fix Skype Not Logging In

Prerequisites:

- 1 – Have access to the internet
- 2 – Be logged into your account

Instructions To Repair Skype Issues:

- 1 – In finder, navigate to the “Library” folder, and then enter the “Preferences” folder
 - 2 – Select the file “com.skype.skype.plist” and click “File” & “Move To Trash”
 - 3 – In the left side of the finder, click on your username to go to your home folder
 - 4 – Go into the “Library” folder, and then into the “Preferences” folder
 - 5 – Select the file “com.skype.skype.plist” and click “File” & “Move To Trash”
 - 6 – Go back to your home folder (your username in the left side of the finder window)
 - 7 – Go into the “Library” folder, and then into the “Application Support” folder and click on the “Skype” folder (don’t go into it)
 - 8 – Click “File” & “Move To Trash” to delete the folder
 - 9 – Go back to your home folder (your username in the left side of the finder window)
 - 10 – Go to your “Applications” Folder (labeled “Applications” in the left side of the finder window)
 - 11 – Click on “Skype” and then click “File” & “Move To Trash”
 - 12 – Once this has been done, double-click on the “Self Service” application
 - 13 – When prompted for a username and password enter yours in
 - 14 – Click on the “Apple Software” Category in the left-hand side
 - 15 – Click on “Skype” in the menu
 - 16 – Click the “Install” button on the left-hand side
 - 17 – Once it is installed, you can launch Skype like normal
- *IMPORTANT***
- 18 – When prompted to update click “Skip This Version”
- *IMPORTANT***
- 19 – You should be able to login normally