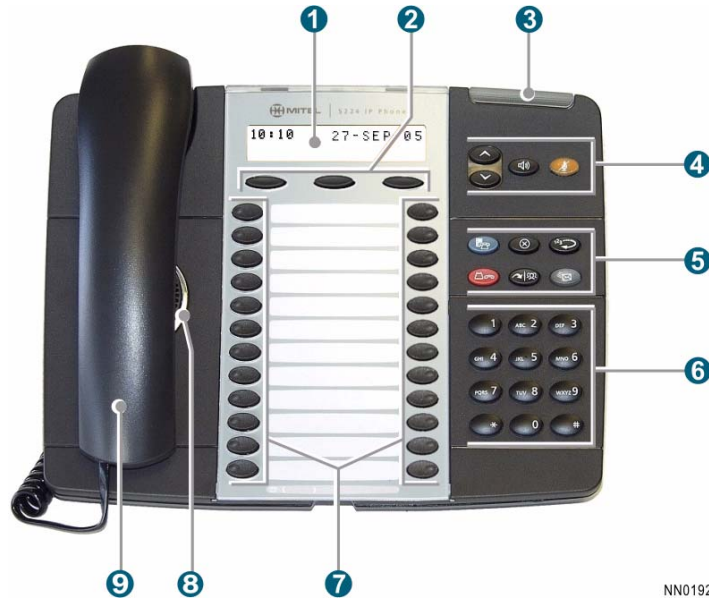


# Quick Reference Guide

MITEL

## 5224 IP Phone



NN0192

### Mitel 5224 IP Phone

- 1 Display
- 2 Softkeys
- 3 Ring/Message Indicator
- 4 Volume, Speaker, and Mute Controls
- 5 Fixed-Function Keys
- 6 Key Pad
- 7 Personal Keys
- 8 Speaker
- 9 Handset

### Fixed-Function Keys

- SPEAKER
- MUTE
- SUPERKEY
- CANCEL
- REDIAL
- HOLD
- TRANSFER / CONFERENCE
- MESSAGE



it's about **YOU**

Mitel (design) is a registered trademark of Mitel Networks Corporation. © 2007, Mitel Networks Corporation. All other products and services are the trademarks of their respective holders. All rights reserved.

**NOTE:** For more information about Mute or other features, or about programming Personal Keys on your 5224 IP Phone, refer to the *5212/5224 IP Phone User Guide* located at [www.mitel.com](http://www.mitel.com), or contact your Administrator.  
**SIP Users:** Refer to the *5212/5224 SIP User and Administrator Guide*.

### Make a Call

- 9 Lift the handset, or
- 4 Press .
- 6 Dial the number, or
- 7 Press a **Speed Call** key, or
- 5 Press , or
- 6 Dial the prefix for external calls (e.g. 9) and the number.

### Answer a Call

- 9 Lift the handset, or
- 4 Press , and begin speaking.

### End a Call

- 5 Press , or
- 9 Replace the handset.

### Place a Call on Hold

- 5 Press .  
The line key flashes.
- 9 Replace the handset if necessary.

### Retrieve a Call from Hold

- 9 Lift the handset, or
- 4 Press .
- 7 Press the flashing line key.

### Retrieve a Message

- 5 Press . It flashes when a message is waiting.  
Follow the voice mail prompts to retrieve your message.

### Transfer a Call

- 5 Press .
- 6 Dial the number. Wait for an answer.
- 9 Hang up, or announce the transfer and then hang up.

### Conference a Call

- 5 Press .
- 6 Dial the number. Wait for an answer.
- 5 Press .

### Program a Speed Call

- 5 Press .
- 2 Press **No** until **Personal Keys?** appears.
- 2 Press **Yes**.
- 7 Press a Personal Key.
- 2 Press **Change**.
- 2 Press **Yes for Speed Call?**
- 6 Dial the number, or
- 5 Press (to redial the last number).
- 2 Press **Priv** to make the number private.
- 2 Press **Save**.
- 5 Press .

### Adjust Volume Levels

Adjust ringer volume while the phone is ringing. Adjust handset or speaker volume while using the handset or speaker.

- 4 Press repeatedly to raise the volume, or repeatedly to lower the volume.
- 4 Press to mute the microphone. Refer to the *5212/5224 IP Phone User Guide*.

5212/5224